

# Shareholders' Office

## Information in advance

The 'You First' programme has been used for several years to ensure that news about items such as dividend payments, quarterly results or significant event notices about the Bank published with the Spanish National Securities Market Commission reach Bankinter shareholders before they are seen by anybody else.

This programme forms one of the pillars of the Shareholders' Office and also addresses the proposals and clarifications submitted to it in relation to the current share price or share history, dividend amounts and payment dates, the content of the corporate report and details on annual general meetings.

The Office performs two other fundamental tasks: inform internal stakeholders and supervisors about shareholder composition and ensure adherence to the Securities Market Code of Conduct, which the Bank's employees must observe with regard to Bankinter's actions.

The Bank operates in harmony with other European markets in terms of contracting and reporting processes, following the implementation of the reform of the securities clearing, settlement and registration system in Spain.

## 2021 Annual General Meeting

On 21 April 2021, the annual general meeting took place in person and online. The quorum for participation was 74.60%, in line with previous years and with the average for Ibex 35 companies. All items on the agenda were approved by a large majority.

Despite being held in dual format and with a reduced number of attendees due to the health crisis, the Meeting unfolded as usual and without any incidents of note.

