

Appendix

Information for shareholders and investors



The Bankinter, S.A. Annual Report is presented at the Annual General Meeting and is available to all shareholders of the Company. The information contained includes the period from 1 January 2021 to 31 December 2021, unless otherwise specified. The previous Report, referring to the year 2020, was published on 17 March 2021.

This document, coordinated by the Bank's Institutional Communication area, was prepared with information collected from the different areas of the entity through interviews, questionnaires addressed to those responsible and requests for accurate information.

The Bankinter Annual Report has followed a process of pooling, review, correction and audit.

In addition to the Annual Report, the bank publishes consolidated quarterly results in January, April, July and October. Both reports are available on the Bankinter Corporate Website.

Shareholders office

Alfonso Martínez Vaquero
Avda. de Bruselas, 12
28108 Alcobendas (Madrid)
Tel.: 913398330-913397500
Fax: 913397445
Email: ofiaccionista@bankinter.com

Customer service

Eloy Antonio López Hernández
Avda. de Bruselas, 12
28108 Alcobendas (Madrid)
Tel.: 900 802 081
Fax: 91 623 44 21
Email: incidencias_sac.bankinter@bankinter.com

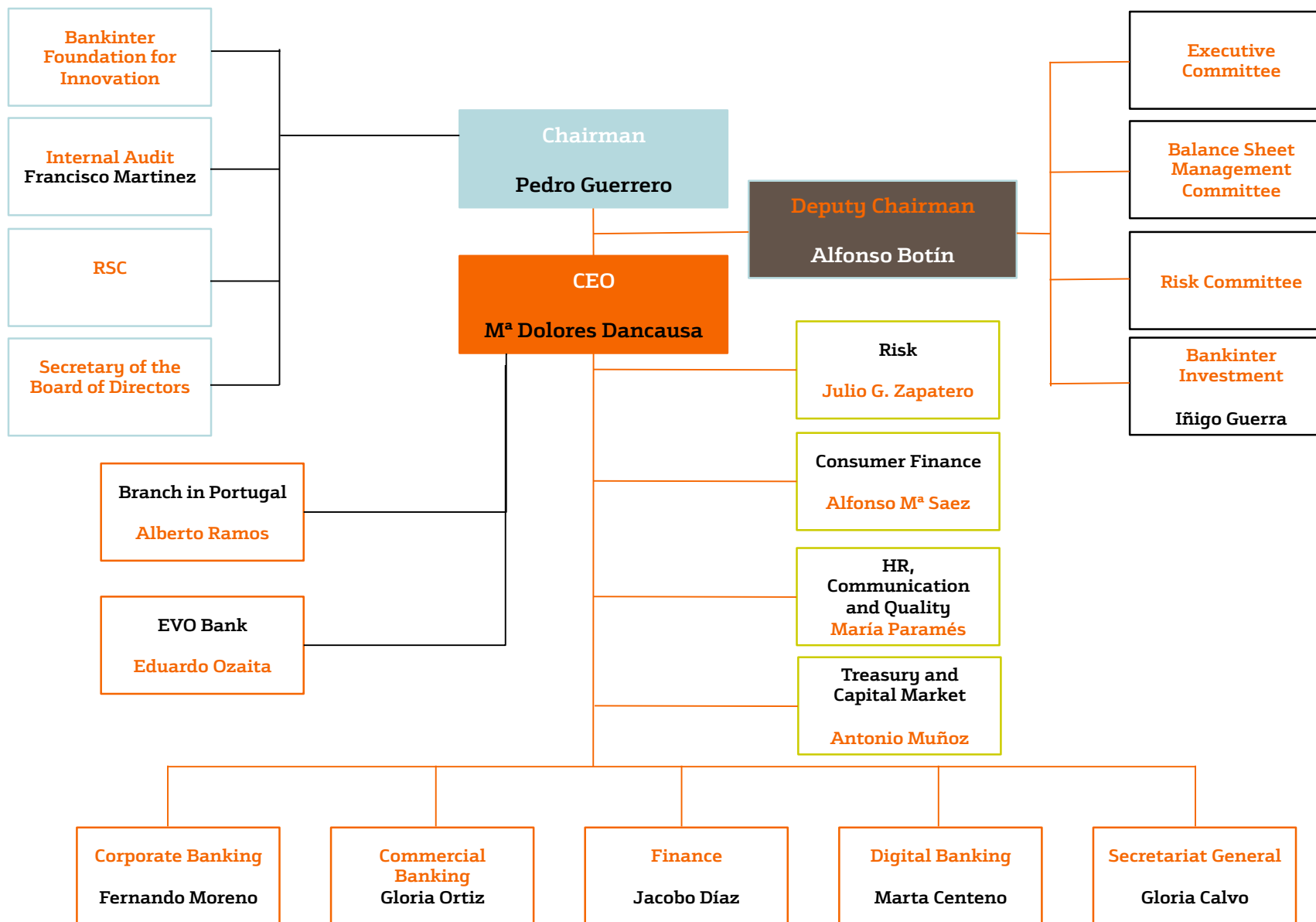
Investor relations

Alfonso Alfaro Llovera
David López Finistrosa
Pº de la Castellana, 29
28046 Madrid
Tel.: 91 339 75 00
Email: Investor_Relations@bankinter.com

Corporate communication

Inés García Paine
Paseo de la Castellana, 29
28046 Madrid
Tel. 91 339 83 38
Email: comunicacion@bankinter.com

Telephone banking		
Customer assistance to Personal and Private Banking customers.	8.00 to 22.00 Monday to Saturday (except bank holidays)	
Individual Retail Banking	9.00 to 18.00 Monday to Friday (except bank holidays)	91 657 88 00
Insurance Specialists / Commercial Insurance	09.00 to 18.00 Monday to Friday (except bank holidays)	
Asset Specialists	9.00 to 18.00 Monday to Friday (except bank holidays)	
Assistance in English	9.00 to 18.00 Monday to Friday (except bank holidays)	91 657 88 01
Assistance in Catalan	9.00 to 18.00 Monday to Friday (except bank holidays)	93 410 84 85
Customer Service support	9.00 to 18.00 Monday to Friday (except bank holidays)	900 802 081
Technical web assistance (particulares.com)	8.00 to 22.00 Monday to Friday and Saturdays 9.00 to 15.00 (except bank holidays)	91 657 88 69
Investment and stock exchange specialists	8.00 to 22.00 Monday to Friday (including bank holidays if markets are operating)	91 657 88 01
International Business Specialists	8.00 to 17.00 Monday to Friday (except bank holidays)	91 050 00 96
Corporate telephone banking	8.00 to 18.00 Monday to Thursday and Friday 8.00 to 17.00	91 050 01 08
Technical web assistance (empresas.com)	August 8.00 to 15.00 Monday to Friday (except bank holidays)	91 807 09 84



Board of Directors

Position	Name/Company	Appointment	Last re-election	Upcoming re-election
Chair	Pedro Guerrero Guerrero	2000	2021	2025
Vice chairman	Cartival, S.A.	1997	2018	2022
Chief executive officer	María Dolores Dancausa Treviño	2010	2019	2023
Director	Marcelino Botín-Sanz de Sautuola y Naveda	2005	2021	2025
Director	Fernando Masaveu Herrero	2005	2021	2025
Director	María Teresa Pulido Mendoza	2014	2019	2023
Director	Teresa Martín-Retortillo Rubio	2017	2018	2022
Director	Álvaro Álvarez-Alonso Plaza	2019	2019	2023
Director	María Luisa Jordá Castro	2019	2019	2023
Director	Fernando Francés Pons	2020	2020	2024
Director	Cristina García-Peri Álvarez	2021	2021	2025

Secretary (non Director) to the Board of Directors: Gloria Calvo Díaz.

The appointments and corporate governance committee submits motions for the appointment or re-election of independent directors, while for all other director categories the board itself makes the nominations based on a preliminary report received from the appointments and corporate governance committee.

- Cartival, S.A.: Represented on the board by Alfonso Botín-Sanz de Sautuola y Naveda.
- Marcelino Botín-Sanz de Sautuola y Naveda: Linked to the significant shareholders Cartival S.A.

Organisation Managers

Juan Carlos Barbero Maeso	Andalusia
Laura Garcia Vera	Canary Islands
Jacobo Cañellas Colmenares	Castile-La Mancha and Extremadura
Eduard Gallart Sullà	Catalonia
Antonio Berdiel Bitrián	Levante y Baleares
Maite Cañas Luzarraga	Madrid Corporate banking
Rafaela Vergara Ruiz	Madrid East
Ignacio Lozano Egea	Madrid West
Yolanda Gella Ferrer	Navarre, Aragon, Rioja and Soria
Joaquín Da Silva Castaño	Northwest
Juan Manuel Astigarraga Capa	North

2021 milestones

Interviews

Results

Businesses

Structural

Innovation

Corporate

Committee

Individuals

Appendix

bankinter.